

# Getac



## GETAC ASSIST RUGGED CAMERA & REMOTE ASSISTANCE SOLUTION

Getac Assist is our fully rugged video solution aimed at assisting field service engineers and technicians with knowledge transfer, remote guidance, inspection, quality control, safety, compliance, and more.

Discover a better way to troubleshoot in real-time.



### REDUCE OPERATIONAL IMPACT

Reduce your carbon footprint & operational costs for travel & training, by leveraging remote experts.



### REAL-TIME SUPPORT

Livestream video from multiple locations for faster troubleshooting, & reduced downtime.



### COMPACT & RUGGED

Rugged to the core, engineered to withstand the harshest of operating environments.

# Camera Specifications

## Video Output Resolution

3600x2024 (4K)

## Default Bit Rate

Up to 3Mbps

## FOV (Field of View)

140° Horizontal / 158° Diagonal

## Communication

GPS

4G LTE

Wi-Fi 802.11 a/b/g/n/ac

## Video Livestream Time

Up to 10 hrs

## Buttons

Power, Livestream

## I/O Interface

Docking x 1 USB-C

Breakaway Connector x 1

## Rugged Features

MIL-STD-810H certified  
Vibration & 6ft (1.8m) drop resistant  
IP67 certified

## Temperature

Operating: -20°C to 50°C / -4°F to 122°F  
Storage: -40°C to 71°C / -40°F to 160°F

## Dimensions (W x D x H)

67.6 x 35.1 x 101.9mm (2.7" x 1.4" x 4.1")

## Weight

237g (0.52lbs)

## Warranty

3-years standard limited warranty

\* Battery performance will vary based on power management settings and environmental conditions. As with all batteries, maximum capacity decreases with time and use and may eventually need to be replaced by a Getac service provider. Battery life and charge cycles vary by use and settings.

\* Specification subject to change.



# GETAC ASSIST CAMERA



# Software Features



## Live Stream Video

Real-time video stream between various locations



## Save Images

Save images or screen captures, including annotations



## Group Collaboration

Up to 25 participants can join a session simultaneously



## Annotate

Live and Snap Annotation on video feed and static images



## Live Chat

Instant messages feature for fast information exchange



## Share Link to Join

Share a unique URL link to join the session easily



## Share Screen

Users can share a device screen to ease knowledge transfer



## Record Session

Captures entire video session for later reference



## Share Documents

Seamless exchange of documents and file collaboration



## Digital Asset Management

Organise and manage digital assets in one place

# Camera Accessories

## CHARGING



8-Port Multi-Dock



Single Dock



Quick Release Charge Cable

## FLEXIBLE MOUNTING SOLUTIONS



Magnetic Mount

Getac P/N : 541391850TM3



Alligator Clip

Getac P/N : 541391850TM4



Molle Mount

Getac P/N : 541391850TM5



Pocket Mount

Getac P/N : 541391850TM2



Swivel Mount

Getac P/N : 541391850TM7



Double Magnetic Mount

Getac P/N : 541391850TM8



Action Camera Mount

Getac P/N : 541391850TM6



Universal Mount

Getac P/N : 541391850TM9

Please contact your local Getac sales representative for further details on our rugged remote assistance solution



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